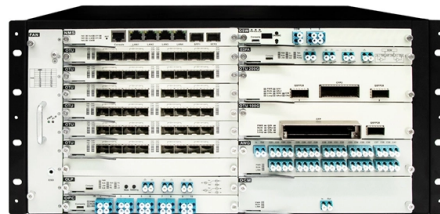


Driver program burned into the optical module



Overview

The easiest resolution, which will be covered in this document, is to run the Microsoft Fix-it tool, which will resolve most of the general issues in this area. Click on the Run Now button to proceed. This guide walks you through proven steps to troubleshoot and fix optical drive issues on any modern Windows system. To run the troubleshooter, follow these steps: Click on "System" and then select "Troubleshooting" from the left-hand menu. Under "Find and fix other problems", locate and run the "Hardware and Devices". The instructions below help you diagnose and resolve issues if your CD, DVD, or Blu-Ray drive is not being recognized in Microsoft Windows or other applications. There could be several reasons why Microsoft Windows or other applications do not see or do not detect a CD, DVD, or Blu-Ray drive. Below. After unplugging most of my drives to force my PC to boot from a USB drive (that's a different problem that I fixed) and some other changes that I don't remember the drive worked again for about another week. After ripping some discs, it stopped. I suspect that a Windows Update screwed up the drivers to my DVD drive and although the drive is recognized in the BIOS and Device Manager, it is. There are many factors that can cause the optical drive to fail to read discs or for the computer to not recognize the optical drive, you can refer to this article for troubleshooting.

Article Content

Aug 01, 2025

Windows Update Killed My Optical DVD Drive

I suspect that a Windows Update screwed up the drivers to my DVD drive and although the drive is recognized in the BIOS and Device Manager, it is unusable because Windows doesn't

Jan 29, 2026

Optical Drive Repair Help: Learn How to Fix It Yourself.

However, some disc drives, such as those equipped in the newer Sony Playstations, are equipped with variable wavelength laser diodes and are able to read multiple

Dec 14, 2025

[Optical Storage] Optical Drive FAQs and Troubleshooting

Restart the computer to allow the system to automatically reinstall the driver. Please ensure that the optical drive is properly connected to the motherboard. Check and firmly press or

Jun 17, 2026

How to Connect My Optical Drive to My Computer: A Step-by-Step

In today's digital age, optical drives may seem like a relic from the past, but they still have their uses, such as playing CDs, DVDs, or even burning disks. If you're wondering how to connect

Jan 05, 2026

Fixing Driver Issues with Optical Drives

Description: This technical article details the process for resolving driver issues with optical drives, including Code 19, Code 31, Code 39 and other Code errors with drivers for Optical Drives.

Feb 12, 2026

Troubleshooting Optical Drive Recognition Issues in

There could be several reasons why Microsoft Windows or other applications do not see or do not detect a CD, DVD, or Blu-Ray drive. Below are

Jun 15, 2026

Optical Disk Drive is Unable to Write or Burn Data to a Disc

Learn how to troubleshoot and resolve a CD, DVD, or Blu-ray drive not writing or recording data to a disk. Find information to diagnose and resolve issues if your CD, DVD, or Blu-ray drive is not able to

Sep 27, 2025

[Optical Storage] Optical Drive FAQs and Troublesh...

2. The optical drive cannot read or burn discs Note: Do not insert damaged discs into the optical drive, as this may cause the disc to shatter or damage the device. (2) Reinsert the

Jan 28, 2026

Given you have three different SATA controllers, it's worth trying the optical drive on each controller in turn, then checking Device Manager and finally loading an optical disc.

Jun 04, 2026

How to Troubleshoot Optical Drives in Windows 11

Managing Members in Eset Home How to Troubleshoot Optical Drives in Windows 11 Many laptops and desktops do not have a CD, DVD, or Blu-Ray drive, but

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Optical Disk Drives CD DVD, and Blu-Ray is Unable to Read

Other articles for How to Troubleshoot CD, DVD or Blu-Ray Drive Problems, Optical Disk Drive is unable to write or burn data to a disk or Optical Disk Drive is unable to eject the disk may

Jul 26, 2025

Fixing Driver Issues with Optical Drives

Fixing Driver Issues with Optical Drives Description: This technical article details the process for resolving driver issues with optical drives, including Code 19, Code 31, Code 39 and other Code

May 10, 2026

How to Troubleshoot Optical Drives in Windows 11

Once the device is removed from Device Manager, you will want to go ahead and restart your PC, and then once restarted, Windows will automatically reinstall the

Sep 04, 2025

Reinstall corrupted cdrom.sys driver on Windows 11

Reconnect the optical drive and Windows will automatically reinstall the driver. If the above steps do not resolve the problem, then there may be other underlying hardware issues.

May 05, 2026

How to easily add an optical DVD drive to virtually any

This post explains how to add an external USB optical drive to your laptop for about the cost of a pizza!

Dec 24, 2025

Troubleshooting Optical Drive Recognition Issues in Windows

The instructions below help you diagnose and resolve issues if your CD, DVD, or Blu-Ray drive is not being recognized in Microsoft Windows or other applications.

May 10, 2026

How to fix all CD/DVD drive issues. | Tom's Hardware Forum

If the drive burns media successfully, then it won't read that media; try inserting it into another computer that supports recordable media (like another burner). If the DVD Burner continues

Jan 13, 2026

How to Fix a CD/DVD Drive Not Reading Discs:

Replace the Optical Drive If the above solutions do not work and the drive is still not reading discs, consider replacing the CD/DVD drive. Preventing Future Optical

Apr 14, 2026

Your CD or DVD drive is not recognized by Windows or other

This article describes a problem with CD or DVD drives not working, or is missing, or not recognized after installing or uninstalling programs.

Jan 30, 2026

Optical Drive not recognized by PC

When I load a disc I do not get a "what to do" box. The drive appears in devices and troubleshooting shows no errors or messages and says it is working properly. When I try to burn a

Aug 03, 2025

Troubleshooting Optical drives on Windows

Outdated chipset or SATA/IDE drivers can prevent Windows from detecting your optical drive. Visit your motherboard or laptop manufacturer's

Nov 19, 2025

Optical Disc Drive (Blu-ray, DVD, CD) Troubleshooting

Optical Disc Drive (Blu-ray, DVD, CD) Troubleshooting Blu-ray player or reader/writer, DVD player or reader/writer, CD player or reader/writer:

Contact Us

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